

# POTTER COUNTY HUMAN SERVICES



## MEDICAL ASSISTANCE TRANSPORTATION PROGRAM

**Phone: 814-544-7315**

**THE MEDICAL ASSISTANCE TRANSPORTATION  
PROGRAM (MATP)**

- **MATP IS A SHARED RIDE PROGRAM**

- a) Members of a household or non-household ride together to the same medical destination areas.

- b) ALL MEDICAL APPOINTMENTS PER HOUSEHOLD MUST BE COORDINATED TOGETHER AS MUCH AS POSSIBLE TO LIMIT TRANSPORTS.

- **Medical Transportation is provided for the following services**

- a) Therapy, tests, dental, pharmacy, medical equipment supplies, mental health & drug and alcohol treatments.

- **Transportation options**

- a) Mileage reimbursement
  - b) Mass transit reimbursement
  - c) Arranged para transit

**\*\*\*MATP CANNOT PROVIDE TRIPS TO THE  
EMERGENCY ROOM. MATP IS NON-EMERGENCY  
TRANSPORTATION.\*\*\***

### **HOW FAR CAN YOU GO WITH MATP?**

- **MATP is responsible for providing transportation services to get you to the medical care you need.**
  - **Transportation services can be provided to any medical provider that accepts Medicaid insurance as payment.**
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### **MILEAGE REIMBURSEMENT**

- **MATP gas mileage reimbursement**
  - a) Rate is \$0.25 per mile
  - b) Payable from the consumer's home, to the medical facility, and back home.
  - c) Payable for the shortest, safest route.
- **Complete a MATP reimbursement form**
  - a) If the form is not complete, it will be returned to you, delaying payment.
  - b) Each person must have a separate form
- **Only ONE person may be reimbursed if going to appointments on the same day and at the same location.**
- **ONLY the medical provider should sign in the space designated for their verification.**
  - a) **DO NOT** sign another person's signature. This is forgery and may result in termination from the MATP program.

- **Excessive mileage will be verified through an internet mapping service.**

- a) MATP staff may adjust mileage if determined to be excessive.
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### **SCHEDULING TRANSPORTATION**

- **To be guaranteed a ride, PLEASE call a week in advance.**
- **Have ALL information available at the time of leaving the request.**
  - a) Your full name, phone number, address, appointment date, appointment time, name of medical provider and address of medical provider.
- **You will receive a pickup time call THE DAY BEFORE your scheduled appointment around 2:30pm.**
  - a) If you have not had a pickup time call by 3:30pm, please call to verify that your transportation has been scheduled.
- **Be ready at least 15 minutes prior to your pickup time.**
  - a) The vendor may **DROP YOU OFF 2.5 HOURS BEFORE** your appointment.
  - b) The vendor may **PICK YOU UP NO LATER THAN 2.5 HOURS AFTER** your appointment ends.